

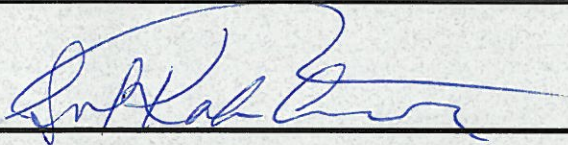
# SPOT AWARD

This award is given to

**Robert Shofkom**

in recognition for his outstanding effort.

This is to recognize Robert Shofkom's effort during the RVC activities to help to resolve commissioning problems with the new UE9000/Accessnode configuration requested by TriVergent account and development of the test plan. He has worked exceptionally hard on resolving problems on the Trivergent project. He was also instrumental in the successful revision of the test plan to accommodate the Miss-and-match configuration.



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Manager of Remote Validation Center  
May 22, 2000

*Coming Together Is A Beginning...Keeping Together  
Is Progress...Working Together Is A Success*